

HOW TO HANDLE CONFLICT AND FIND SUPPORT

FOR STUDENT WORKERS

STUDENT WORK COORDINATOR

The Student Work Office is a resource for both student workers and student supervisors. Kate Walford, the Student Work Coordinator, is available to meet with student workers to discuss workplace issues and options for support and resolution.

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CONVERSATION WITH YOUR DIRECT SUPERVISOR

As a community guided by the Honor Principle, direct dialogue with your supervisor regarding conflict is often the most effective way to move toward resolution. Write down your thoughts before the discussion, ask your supervisor questions, search for common ground, and brainstorm solutions together. If you would like support or ideas in preparing for this discussion, reach out to the Student Work Coordinator.

CAMPUS RESOURCES

If direct dialogue has failed to lead to a resolution, connect with someone else for support and guidance, like one of the following campus resources:

◆ HEALTH & COUNSELING CENTER

Counseling is available free of charge for all Reed students. Counselors are a confidential resource and are particularly suited to dealing with issues affecting college students. See reed.edu/health_center.

◆ HONOR COUNCIL

Honor Council is a resource for questions regarding mediation, resource referral, and neutral problem-solving. Check out info online at reed.edu/honor_principal/honor-council or stop by GCC 048.

WHAT IS MEDIATION?

Work with a trained, impartial community member who can help parties find common ground and move toward resolution together.

REFLECT, RECONSIDER, AND REGROUP

Focus on self-care, and know that while conflict may be challenging, you can always reach out for support. It may take more than one conversation to move closer to resolution.

◆ SUPERVISOR OF YOUR SUPERVISOR!

Consider reaching out to your supervisor's supervisor (this can be found in the iris directory) or another staff/faculty member you trust to discuss the conflict and resolution options.

◆ RESTORATIVE JUSTICE COALITION

The Restorative Justice Coalition is a group of students who facilitate restorative processes under the Restorative Justice Policy. Check out info online at reed.edu/restorative-justice.

WHAT IS RESTORATIVE JUSTICE?

RJ encourages taking accountability, gives all parties a voice, and allows harmed parties to say what they need in order to heal.