

# Sports Center Use Frequently Asked Questions

**Q: Are masks required when I am in the cardio room/weight room?**

A: Yes, masks are required at **all** times in **all** spaces of the Sports Center. We will have monitors in the areas enforcing this expectation.

**Q: Do I have to watch the welcome back video for using the Sports Center?**

A: Yes, we want to show you how the process for check in for your reservations will go, plus we have outlined specific expectations for patron use that are important in keeping our facility safe and open. [Watch the video here!](#)

**Q: Can faculty/staff and alumni reserve space in the Sports Center?**

A: At this time we are reserving space for students only to access the sports center for usage. Currently enrolled students' health and wellbeing is the college's primary goal and we need to keep the density low in spaces within the sports center.

**Q: Can I sign up for multiple spots in the Cardio room back to back?**

A: You may sign up for two spots back to back but will have to wait outside between the two sessions (15 min) while staff cleans. You will also need to exit the facility and go back in line at the cage for re-entry.

**Q: What if I make a reservation but am not able to make the session?**

A: You can cancel your reservation by going to your reservation in the app or online clicking on the three dots and hitting remove from roster. You may also call the cage and notify staff.

**Q: Can I make a reservation for another individual?**

In an effort to make sure everyone is accountable to reservations made in those names we would ask you not to make reservations for others.

**Q: Can I reserve a specific piece of equipment?**

No, equipment is on a first come basis. You may ask someone if they will be on a piece for a period of time that would allow you to work in after them though, that's great gym etiquette!

**Q: Can I borrow or check out equipment from the Sports Center?**

We have a limited number of available items including jump ropes, basketballs, table tennis equipment, soccer balls and frisbees. If you have specific questions call the cage desk staff.

**Q: What if I don't have a reservation? Do you allow walk-in's?**

Yes, you may attempt to walk in if you do not have an appointment. Downloading the app is very easy and [so is getting set up](#). Once you've done that you could likely check availability and make a reservation while waiting in line to get in.

**Q: How far in advance can I make a reservation?**

A: We are allowing patrons to make a reservation up two weeks in advance.

**Q: I am a staff/faculty/alumni member, can I use the facilities?**

A: No. Only currently enrolled Reed students will be allowed to make a reservation for use of the sports center. Faculty, staff, family members, and alumni are not allowed access at this time in order to keep the density within the facility low and to make our students a priority.

**Q: Why are some parts of the facility open and others not?**

A: Due to mandated cleaning and safety protocol / concerns we have determined the spaces we can safely operate at this time. We look forward to expanding our services and opening to the broader Reed Community as we are able to.

**Q: What are your cleaning and sanitization procedures?**

A: Open areas of the facility are divided into two separate manageable sized sections. Touched surfaces in these areas are sprayed and wiped down with disinfectant on a rotating schedule every 45 min between available reservation times. YOU, are a big part in keeping the Sports Center clean. Clean after every use of any equipment, with your help we can keep the doors open, let's do it as an honorable community!