

Reed Services

Software and Online Resources

Visit reed.edu/it/help/software to access academic software you can install on your personal computer or view through the Virtual Computer Lab.

Google Drive

Students have 100 GB of Google Drive storage at drive.reed.edu.

Moodle

Course materials and assignments are available at moodle.reed.edu

Getting equipment

Educational discounts are available on Apple products through Reed's online affiliate store. IMC (Library L1) Laptops, iPads, and other equipment may be borrowed from the library for short-term use.

Students in need can apply to use a laptop for the academic year through the Student Technology Equipment Program: reed.edu/it/facilities/getting-equipment.html



More info on tech resources!

Printing & Copying

Printers and Copiers are available in many academic buildings. To use Reed printers, follow the instructions on tsg.reed.edu/printing. Color prints cost \$0.30/side, B&W prints cost \$0.05/side.

FIRST YEAR STUDENTS HAVE A \$25 PRINTING ALLOTMENT FOR THE WHOLE YEAR.

I n t e r n e t S a f e t y

**CUS will NEVER ask for your password!
NEVER email anyone your password!**

A strong password is important!
A long password is more effective than one that uses lots of symbols.
Bad password:
P4\$\$WorD?
Good password:
chrome-baseball-parakeet-soup

Use a different password for every account!
You can use a password manager like Bitwarden so that you don't have to remember each password. You can change your Reed password at account-tools.reed.edu

Use of copyrighted text, video, music, or anything else without permission violates Reed's computer agreement and federal law; it may result in suspension of computer privileges and/or legal action.

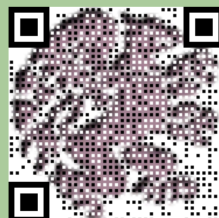
EMERGENCY ALERTS!
We recommend new students add all personal contact info (cell phone, other email address) to Reed's emergency alert system:
<https://www.reed.edu/emergency-alert>



BEWARE OF PHISHING!

Do not click links or download attachments from any unknown senders! Report all phishing or suspicious emails to cybersecurity@reed.edu. Learn more at reed.edu/it/help/phish/. If in doubt, contact CUS before you reply to an email or click on a suspicious link.

We want your computing experience at Reed to be as safe as possible! You can visit reed.edu/it/help/security/ to learn how to protect the integrity and confidentiality of your personal information.



Tips for safer computing!

REED COLLEGE

STUDENT EDITION 2026 - 2027

Technology Survival Guide



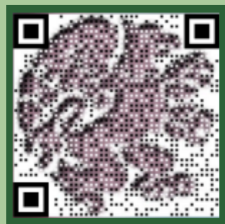
Located on the first floor of the Educational Technology Center (ETC) and happy to help you resolve any software or hardware problems!

IT Help Desk Hours:
8:30 AM - 5:00 PM (12 AM on schoolnights).
Hardware Shop Hours:
10:00 AM - 5:00 PM (sometimes 7 PM - 10 PM).

CONNECTING TO THE INTERNET



YOU MAY NOTICE DIFFERENT WI-FI NETWORKS ON CAMPUS DEPENDING ON YOUR LOCATION. "REED" AND "REED1X" ARE FOR STUDENTS AND STAFF/FACULTY, WHILE "REED GUEST" AND "REEDXENIA" ARE FOR GUESTS.



More information on network registration!

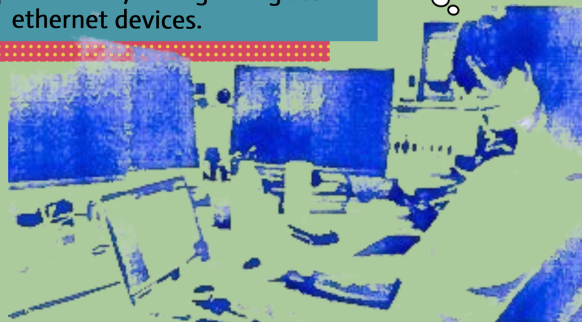
"Reed" & "Reed1x"

These are the preferred and secure networks to use. You can connect to these networks using your Reed username and password (Kerberos credentials). Windows and Android users will need to follow extra steps to connect: reed.edu/it/help/wireless.html.

Getting Smart Devices Online

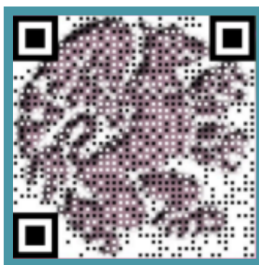
"Reed Guest" and "ReedXenia" are our open networks for guests & visitors. Ideally, these networks shouldn't be your primary connection. However, some smart devices and gaming consoles can only connect to our network via these open networks. Contact CUS to register your wireless device on the network, or visit <https://apps.reed.edu/netreg> to register ethernet devices.

Xenia (Ξενία) means hospitality in Greek!



Reed Accounts and Duo Security

Your Reed Kerberos account is essential for internet access, class assignments, dining orders, IRIS, Student Health Portal, and email.



If you ever need help logging into your account, using Duo, or any other issue, you can visit the CUS Help Desk located on the first floor of the ETC. You can also visit <https://www.reed.edu/it/help/kerberos.html>.

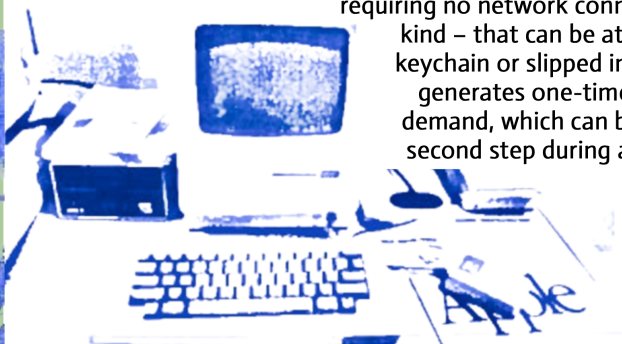
Duo Verified Push

Duo is Reed's required two-step authentication service. We recommend using the app on your mobile phone, as opposed to TouchID or a text message, to reduce the risk of account compromise. After signing into a service (like IRIS with your Reed username or password, you are then prompted to enter a 3-digit passcode to confirm that you're trying to sign in.



Hardware Tokens

If you don't have a mobile phone, visit the help desk to set up a hardware token. A hardware token is a small device – requiring no network connectivity of any kind – that can be attached to your keychain or slipped into your bag. It generates one-time passcodes on demand, which can be used as your second step during authentication.



Computer User Services (CUS)

ALL IN THE EDUCATIONAL TECHNOLOGY CENTER! (ETC)



IT HELP DESK

Hours: 8:30 AM - 5:00 PM (12 AM on schoolnights).
General troubleshooting of software issues, computing help, thesis formatting.

HARDWARE SHOP:

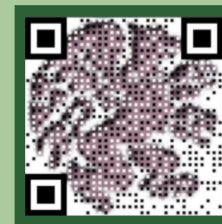
Hours: 10:00 AM - 5:00 PM (7 PM - 10 PM as staffing allows).
Computer hardware diagnostics, triage, repairs, Apple Authorized Service Provider and e-waste collection point.

ETC 107 COMPUTER LAB

Hours: all day, every day.
Macs and Windows computers with Adobe Creative Cloud, available 24/7 to all students.

COMPUTER STORE

Hours: 10:00 AM - 12:00 PM & 1:00 PM - 4:00 PM
Tech product consultation and recommendation, Apple Laptop and iPad demos on display, snacks.



Learn more about CUS!