

# Reed Services

## Software & Online Resources

Visit [reed.edu/it/help/software](http://reed.edu/it/help/software) to access academic software you can install on your personal computer or view through the Virtual Computer Lab. Students have 100GB of Google Drive storage at [drive.reed.edu](http://drive.reed.edu). Course materials and assignments are available at [moodle.reed.edu](http://moodle.reed.edu)

## Getting Equipment

Educational discounts are available on Apple products through Reed's online affiliate store. Laptops, iPads, and other equipment may be borrowed from the library for short-term use. Students in need can apply to use a laptop for the academic year through the Student Technology Equipment Program. Visit [reed.edu/it/facilities/getting-equipment.html](http://reed.edu/it/facilities/getting-equipment.html)

more info on  
tech  
resources!



Gmail



## Printing & Copying

Printers and copiers are available in many academic buildings. To use Reed printers, follow the instructions on [tsg.reed.edu/printing](http://tsg.reed.edu/printing). Color prints cost \$0.30 / side, and monochrome prints cost \$0.05 / side. First-year students have a \$25 printing allotment! You can install mobility print here: [ipp.reed.edu:9164/setup](http://ipp.reed.edu:9164/setup)

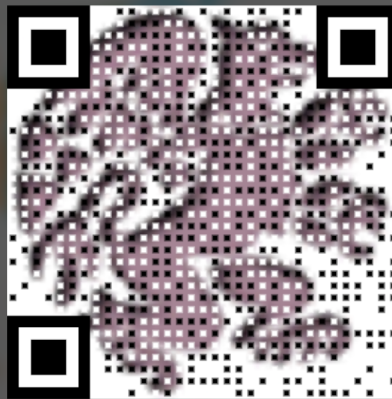
# Computer User Services (CUS)

Located on the first floor of the Educational Technology Center (ETC) and happy to help you resolve any software or hardware problems.

## IT Help Desk

Hours: 8:30 AM - 5:00 PM (12 AM on schoolnights)

General troubleshooting of software issues, computing help, thesis formatting



[cus@reed.edu](mailto:cus@reed.edu)  
503-777-7525



## Hardware Shop

Hours: 10:00 AM - 5:00 PM (sometimes 7 - 10 PM)

Computer hardware diagnostics, triage, repairs, Apple Authorized Service Provider and e-waste collection point

## Computer Store

Hours: 10:00 AM - 12:00 PM & 1:00 - 4:00 PM

Tech product consultation and recommendation, Apple Laptop and iPad demos on display

# Reed College



# Technology Survival Guide



# Student Edition

2025-2026



# Connecting to the Internet

You may notice different Wi-Fi networks on campus depending on your location and building you are in. "Reed" and "Reed1x" are for students and staff/faculty, while "Reed Guest" and "ReedXenia" are for guests.



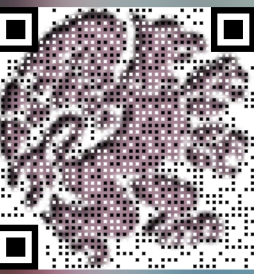
## "Reed" & "Reed1x"

These are the preferred and secure networks to use. You can connect to these networks using your Reed username and password (kerberos credentials). Some Windows and Android devices may need to follow extra steps to be able to connect: [reed.edu/it/help/wireless.html](http://reed.edu/it/help/wireless.html).



## Getting Smart Devices Online

"Reed Guest" and "ReedXenia" are our open networks for guests & visitors. Ideally, these networks shouldn't be your primary connection. However, some smart devices and gaming consoles can only connect to our network via these open networks. These devices may also need to be manually registered.



More information on network registration!



# Reed Accounts & Duo Security

CUS will **NEVER** ask for your password! **NEVER** email anyone your password!



Your Reed Kerberos account is essential for internet access, class assignments, dining orders, IRIS, Student Health Portal, and email.



If you ever need help logging into your account, using Duo, or any other issue, you can visit the CUS Help Desk located on the first floor of the ETC. You can also visit [reed.edu/it/help/kerberos.html](http://reed.edu/it/help/kerberos.html).



Learn more about Duo & Two-Factor authentication!

## Duo Verified Push

Duo verified push is a new upgrade to our multi-factor authentication which makes it more secure and help protect your accounts! You will still receive a push notification, instead of pressing accept or deny, a 3-digit code will be displayed on the Duo webpage which you then enter in the mobile app. This ensures only verified users are able to login while preventing accidental approvals.



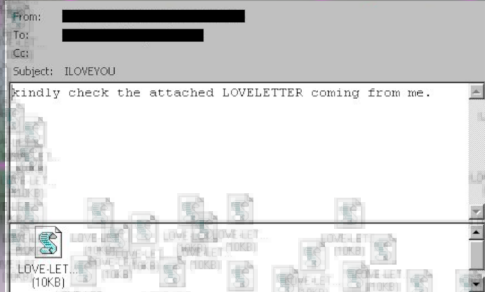
# Internet Safety

We want your computing experience at Reed to be as safe as possible! You can visit [reed.edu/it/help/security/](http://reed.edu/it/help/security/) to learn how to protect the integrity and confidentiality of your personal information.



Use of copyrighted text, video, music, or anything else without permission violates Reed's computer agreement and federal law; it may result in suspension of computer privileges and/or legal action.

Do not click links or download attachments from unknown senders! Report all phishing or suspicious emails to [cybersecurity@reed.edu](mailto:cybersecurity@reed.edu). Learn more at [reed.edu/it/help/phish/](http://reed.edu/it/help/phish/)



Windows 10 is reaching end of life this October! We advise any Reed community member to upgrade to Windows 11 as soon as they are able to. <https://www.reed.edu/it/help/supported-operating-systems-at-reed.html>



10 steps for safer computing!

